Breathing difficulties	**Severe**	**999**		Head lice	Child/adult	Paramedic phone
Respiratory distress	**Acute**	**999**		Headache	New	Paramedic phone
Seizure	**Not stopping**	**999**		Headache	Recurrent	GP routine
Unconscious		**999**		Hearing reduction		GP routine
				Hearing complete loss	Sudden acute	Paramedic phone
Eye foreign body or pain		A&E		Hospital discharge	Poorly	Paramedic Phone
Ear/nose foreign body		A&E		IBS		GP routine
Head injury	Major	A&E		INR	Urgent	Nurse / HCA Appt
Laceration	Major	A&E		Indigestion		GP routine
Burns & Scalds	Severe	A&E		Ingrowing toenails		GP routine
Fracture	Definite deformity	A&E		Insect bites and stings		Paramedic Appointment
Loss of function (speech or mobility)		A&E		Leg pain	Acute	Paramedic phone
Loss of consciousness	Recovered	A&E		Mastitis		Paramedic Appointment
Abdominal pain severe without diarrohea		Paramedic phone		Menstruation problems		GP routine
Anxiety	Non-acute not new	GP Routine		Mental confusion new onset		Paramedic phone
Anxiety	Acute	Paramedic phone		Moles		GP routine
Asthma	Acute	Paramedic/nurse Appt		Mouth problems		Dentist or Paramedic phone
Asthma	New	Paramedic/nurse Appt		Nappy rash		Paramedic Appointment
Back pain		Paramedic Phone		Neck pain	Chronic	GP routine
Boils		Paramedic/nurse Appt		Neck pain	Acute - other	Paramedic phone
Breast lump		Paramedic phone		Nose bleed	Acute	Paramedic phone
Chickenpox		Paramedic phone		Nose bleed	Recurrent	Paramedic phone
Cold sores		Paramedic phone		Oedema/swollen ankles		GP routine
Cold/flu	Under 5 days	Paramedic phone		Palpitations		Paramedic phone
Conjunctivitis		Paramedic Appointment		Period problems		GP routine
Constipation	Child	Paramedic phone		Period problems	Continuing	GP routine
Contraception emergency		GP		Piles		GP routine
Cough	Adult	Paramedic phone		PR bleeding		Paramedic phone
D & V		Paramedic phone		Psych problems crisis		Paramedic phone
Depression	Acute/severe/ suicidal	Paramedic phone		Rashes		Paramedic Appointment
Depression	Chronic/ongoing	Paramedic phone		Rectal irritation		Paramedic Appointment
Diabetic	Acute problem	Paramedic/nurse Appt		Shingles		Paramedic Appointment
Dizziness		Paramedic Phone		Sinusitis		Paramedic Appointment
Drug reaction		Paramedic Phone		Skin rash acute		Paramedic Appointment
Dressing	Urgent	Nurse Appointment		Sore eyes		ACES (community eye service)
Ear ache	Child	Paramedic Appointment		Sore throat	Acute	Paramedic phone
Ear ache	Adult	Paramedic Appointment		Sore throat	Chronic	GP routine
Ear ache	Rx	Paramedic Appointment		Stress	New	GP routine
Ear discharge	Child	Paramedic Appointment		Styes		Paramedic phone
Eczema		Paramedic Appointment		Sunburn		Paramedic phone
Fainting		Paramedic phone		Threadworms		Paramedic phone
Falls		Paramedic phone		Toothache		Dentist
Fatigue/TATT		Paramedic Appointment		Ulceration of leg		Nurse Appointment
Febrile/Fever	Child	Paramedic phone		Unable to urinate		Paramedic phone
Febrile/Fever	Adult	Paramedic phone		UTI		Paramedic phone
Feeding problems	Child	Health visitor		Vaginal discharge		Paramedic phone
Fracture	Minor/ minimal deformity	Paramedic phone		Visual disturbance	Sudden onset	Paramedic phone
Fungal infection		Paramedic Appointment		Visual disturbance	Slow onset	Optician
				Vomiting		Website or Paramedic phone
Hand foot & mouth		Paramedic Appointment		Cold/flu	New	Website or Paramedic phone
Housebound patients		Paramedic phone		Blood test	Urgent	Nurse/HCA Appointment

999
A&E
GP Routine
GP Telephone
Paramedic Appointment
Paramedic Telephone
Nurse
Other Professional