

Breathing difficulties	Severe	999	Head lice	Child/adult	Paramedic phone
Respiratory distress	Acute	999	Headache	New	Paramedic phone
Seizure	Not stopping	999	Headache	Recurrent	GP routine
Unconscious		999	Hearing reduction		GP routine
			Hearing complete loss	Sudden acute	Paramedic phone
Eye foreign body or pain		A&E	Hospital discharge	Poorly	Paramedic Phone
Ear/nose foreign body		A&E	IBS		GP routine
Head injury	Major	A&E	INR	Urgent	Nurse / HCA Appt
Laceration	Major	A&E	Indigestion		GP routine
Burns & Scalds	Severe	A&E	Ingrowing toenails		GP routine
Fracture	Definite deformity	A&E	Insect bites and stings		Paramedic Appointment
Loss of function (speech or mobility)		A&E	Leg pain	Acute	Paramedic phone
Loss of consciousness	Recovered	A&E	Mastitis		Paramedic Appointment
Abdominal pain severe without diarrhoea		Paramedic phone	Menstruation problems		GP routine
Anxiety	Non-acute not new	GP Routine	Mental confusion new onset		Paramedic phone
Anxiety	Acute	Paramedic phone	Moles		GP routine
Asthma	Acute	Paramedic/nurse Appt	Mouth problems		Dentist or Paramedic phone
Asthma	New	Paramedic/nurse Appt	Nappy rash		Paramedic Appointment
Back pain		Paramedic Phone	Neck pain	Chronic	GP routine
Boils		Paramedic/nurse Appt	Neck pain	Acute - other	Paramedic phone
Breast lump		Paramedic phone	Nose bleed	Acute	Paramedic phone
Chickenpox		Paramedic phone	Nose bleed	Recurrent	Paramedic phone
Cold sores		Paramedic phone	Oedema/swollen ankles		GP routine
Cold/flu	Under 5 days	Paramedic phone	Palpitations		Paramedic phone
Conjunctivitis		Paramedic Appointment	Period problems		GP routine
Constipation	Child	Paramedic phone	Period problems	Continuing	GP routine
Contraception emergency		GP	Piles		GP routine
Cough	Adult	Paramedic phone	PR bleeding		Paramedic phone
D & V		Paramedic phone	Psych problems crisis		Paramedic phone
Depression	Acute/severe/suicidal	Paramedic phone	Rashes		Paramedic Appointment
Depression	Chronic/ongoing	Paramedic phone	Rectal irritation		Paramedic Appointment
Diabetic	Acute problem	Paramedic/nurse Appt	Shingles		Paramedic Appointment
Dizziness		Paramedic Phone	Sinusitis		Paramedic Appointment
Drug reaction		Paramedic Phone	Skin rash acute		Paramedic Appointment
Dressing	Urgent	Nurse Appointment	Sore eyes		ACES (community eye service)
Ear ache	Child	Paramedic Appointment	Sore throat	Acute	Paramedic phone
Ear ache	Adult	Paramedic Appointment	Sore throat	Chronic	GP routine
Ear ache	Rx	Paramedic Appointment	Stress	New	GP routine
Ear discharge	Child	Paramedic Appointment	Styes		Paramedic phone
Eczema		Paramedic Appointment	Sunburn		Paramedic phone
Fainting		Paramedic phone	Threadworms		Paramedic phone
Falls		Paramedic phone	Toothache		Dentist
Fatigue/TATT		Paramedic Appointment	Ulceration of leg		Nurse Appointment
Febrile/Fever	Child	Paramedic phone	Unable to urinate		Paramedic phone
Febrile/Fever	Adult	Paramedic phone	UTI		Paramedic phone
Feeding problems	Child	Health visitor	Vaginal discharge		Paramedic phone
Fracture	Minor/ minimal deformity	Paramedic phone	Visual disturbance	Sudden onset	Paramedic phone
Fungal infection		Paramedic Appointment	Visual disturbance	Slow onset	Optician
			Vomiting		Website or Paramedic phone
Hand foot & mouth		Paramedic Appointment	Cold/flu	New	Website or Paramedic phone
Housebound patients		Paramedic phone	Blood test	Urgent	Nurse/HCA Appointment

999
A&E
GP Routine
GP Telephone
Paramedic Appointment
Paramedic Telephone
Nurse
Other Professional